

Operations

Purpose and Scope

To determine, plan, manage, review and communicate all operational activities of G&A Martin Solar.

Responsibility

The directors, management and supervisors ensure this procedure is implemented and maintained.

Process Flow

The Operations process flow is depicted as follows:

Non-Conformance

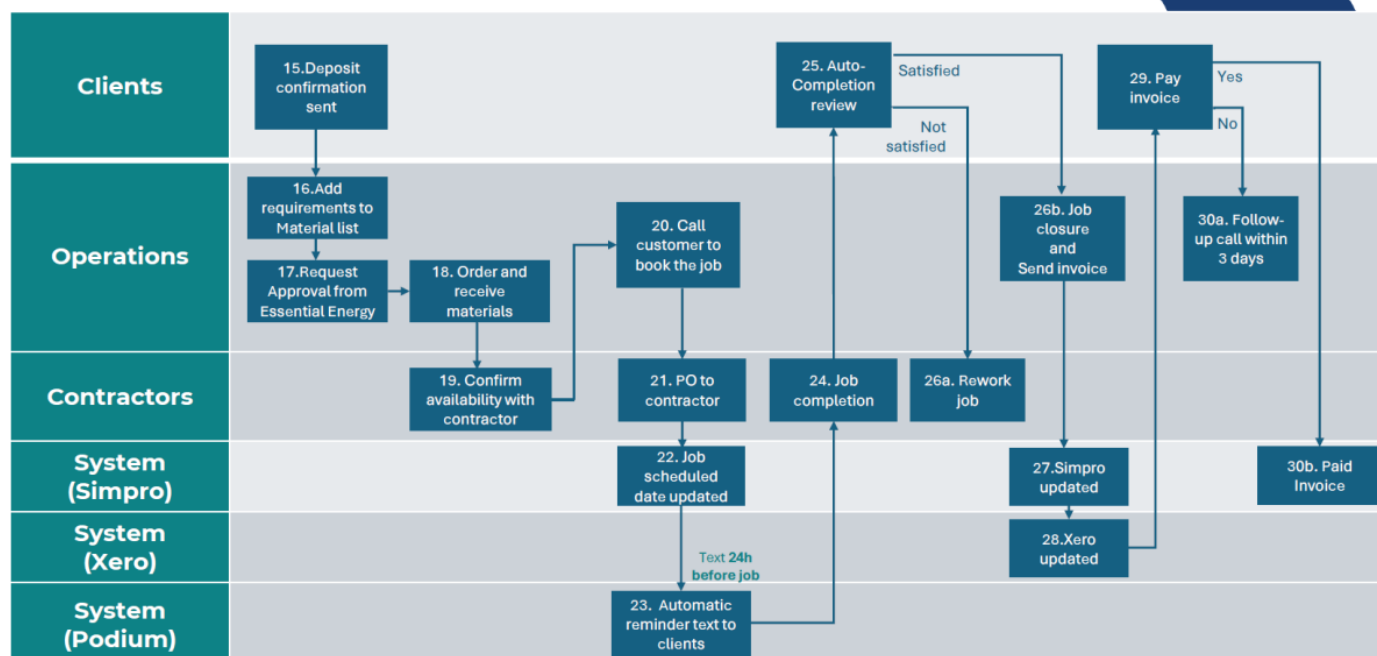
Throughout each of the processes, all non-conformances raised are treated as described in the Procedure Corrective Action & Continual Improvement

Quality Management

Quality Planning	Quality Assurance	Quality Control	Quality Improvement
Quality Policy	Quality Management Plan	Operational Procedures	Corrective Action
Customer Expectations - Sales	Operational Control	Work Method Statements	Lessons Learned
	Work Method Statements		Management Review

Job information is managed using Work Orders generated by the Simpro system.

Operations process



Records

- Records are maintained in the Simpro software package.
- Records are maintained in accordance with Document & Records Management